

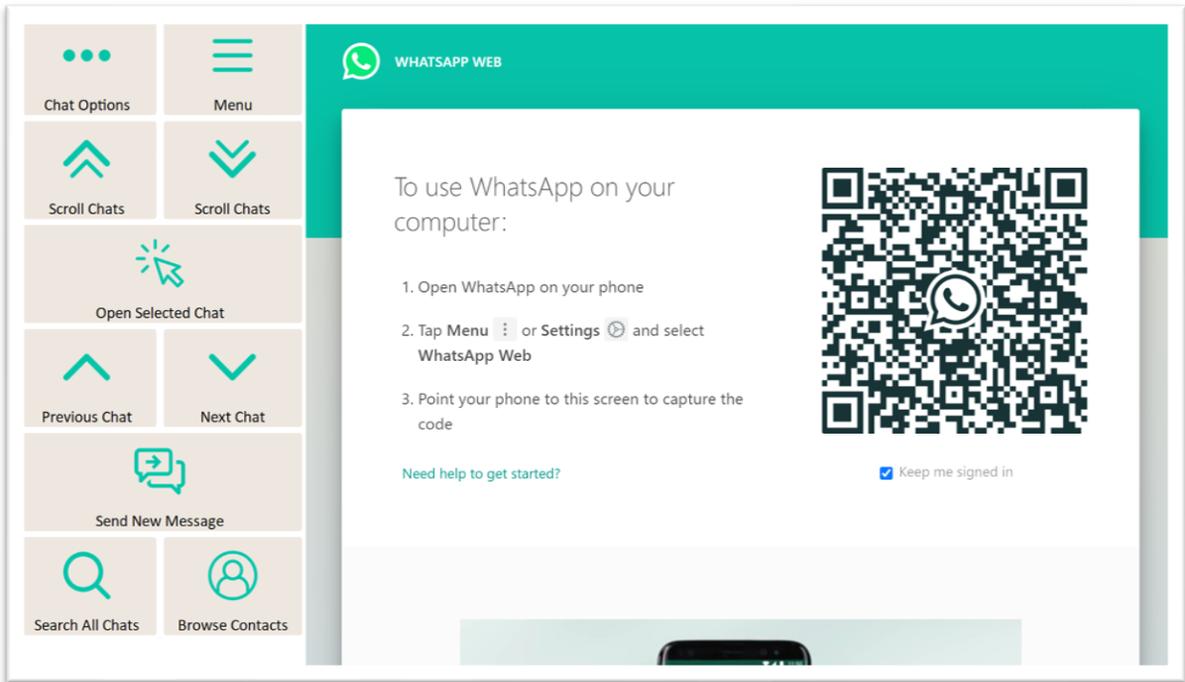


Digital life made easy

Join-In for Communicator 5

Accessible WhatsApp





Getting Started

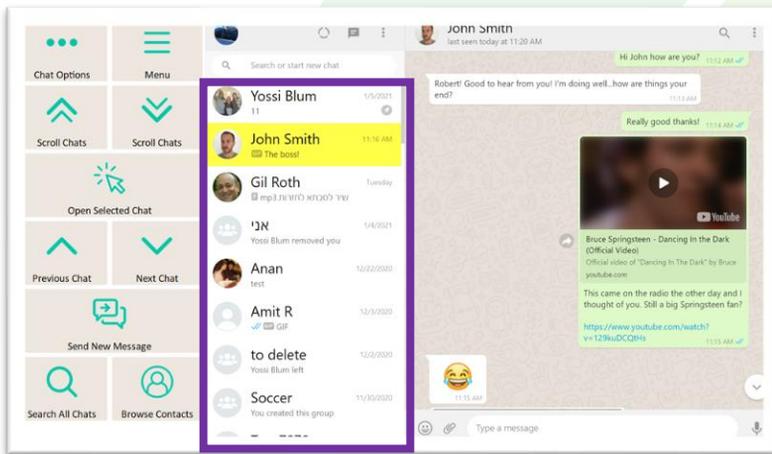
- Requirements – to use Accessible WhatsApp you need to install WhatsApp on your smartphone or tablet with cellular connectivity.
- Using Accessible WhatsApp for the first time – After selecting **Accessible WhatsApp** from your Home Page, you will see a scan QR code prompt. Follow the instructions provided by WhatsApp:
 - 1) Open WhatsApp on your phone.
 - 2) Tap **Menu** or **Settings** and select **WhatsApp Web**.
 - 3) Point your phone to the screen to capture the code.
- You are now ready to use Accessible WhatsApp, and you will not need to log in when you use the application again every time you open the application.
- Note – Accessible WhatsApp uses WhatsApp Web. WhatsApp Web requires your phone or tablet to be connected to the internet.

Chats View and Messages View

- The WhatsApp Web interface is divided into two panels. On the left side of the screen is a scrollable list of all your **Chats**, and on the right side of the screen is a scrollable list of all the **Messages** within the currently selected chat.
- Accessible WhatsApp provides separate navigation and interaction controls for working with each of these panels (shown with purple borders below).
- You can jump back and forward between chat controls and message controls with the **Open Selected Chat** and **Exit Chat** buttons.

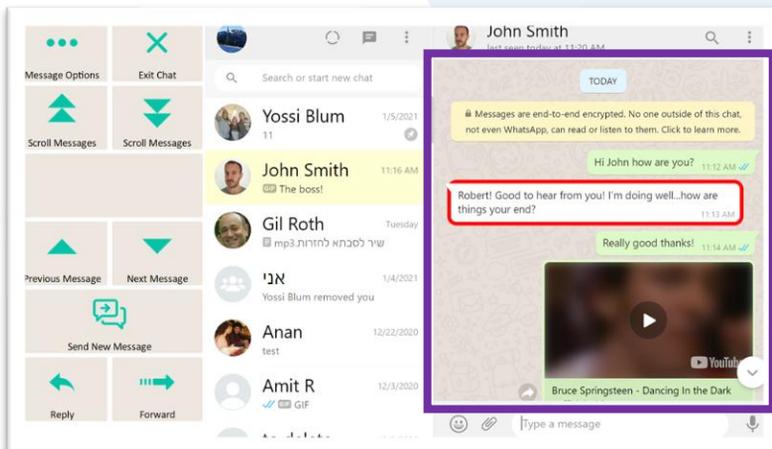
Chats View

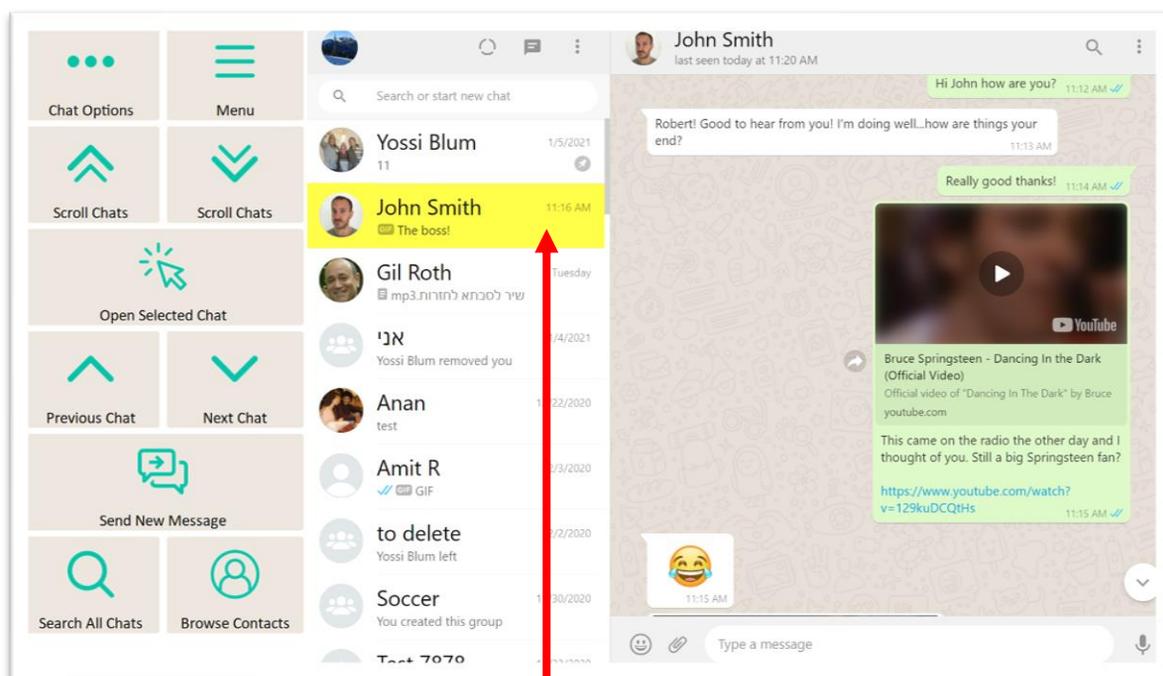
- In **Chats View** a clear yellow background shows your currently selected chat.



Messages View

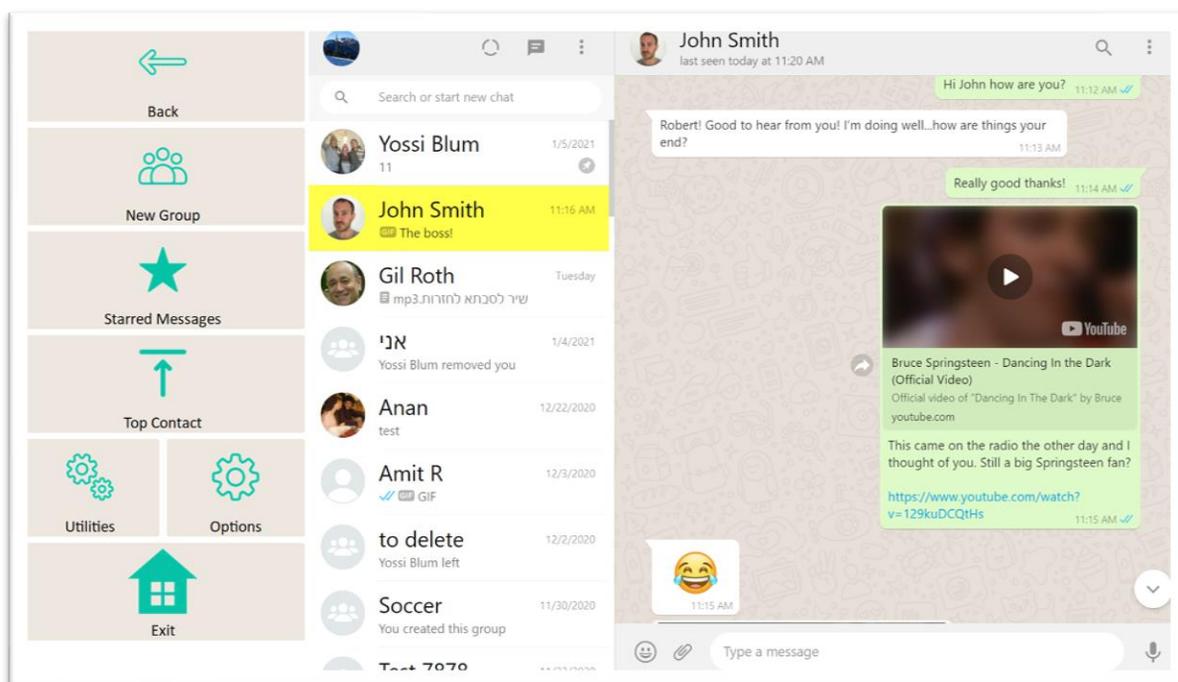
- In **Messages View** a red border shows around the currently selected message, and the yellow background of the currently selected chat becomes faint.





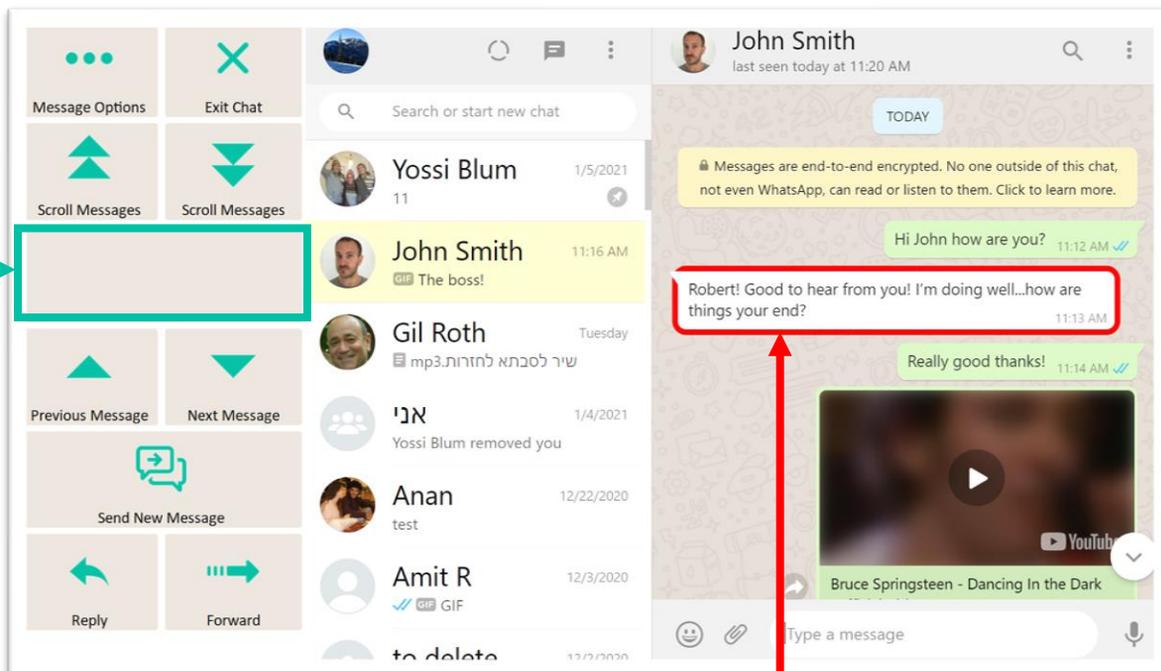
Chats View

- The yellow highlight background shows the currently **Selected Chat**. Many of the actions you can perform on this page relate specifically to whichever chat is currently selected, so you should always note which one is highlighted.
- **Menu** – go to Accessible WhatsApp menu.
- **Next / Previous Chat** – move the **Selected Chat** highlight up or down by one.
- **Scroll Chats** – move the **Selected Chat** highlight up or down by a whole page.
- **Open Selected Chat** – takes you to **Messages View** for the **Selected Chat** to scroll and interact with the messages in this chat.
- **Send New Message** – open **Send Message Controls** and send a message to the **Selected Chat**.
- **Browse Contacts** – open a popup table to find a contact you are looking for.
- **Search All Chats** – search all your chats to find a contact or message.
- **Chat Options** – access a range of additional actions that can be performed on the currently **Selected Chat**: **Enlarge Contact Picture, Archive Chat, Read Chat Name, Exit Group, Pin / Unpin, Delete Chat, Mute Notifications** and **Search This Chat** only (instead of search all chats).



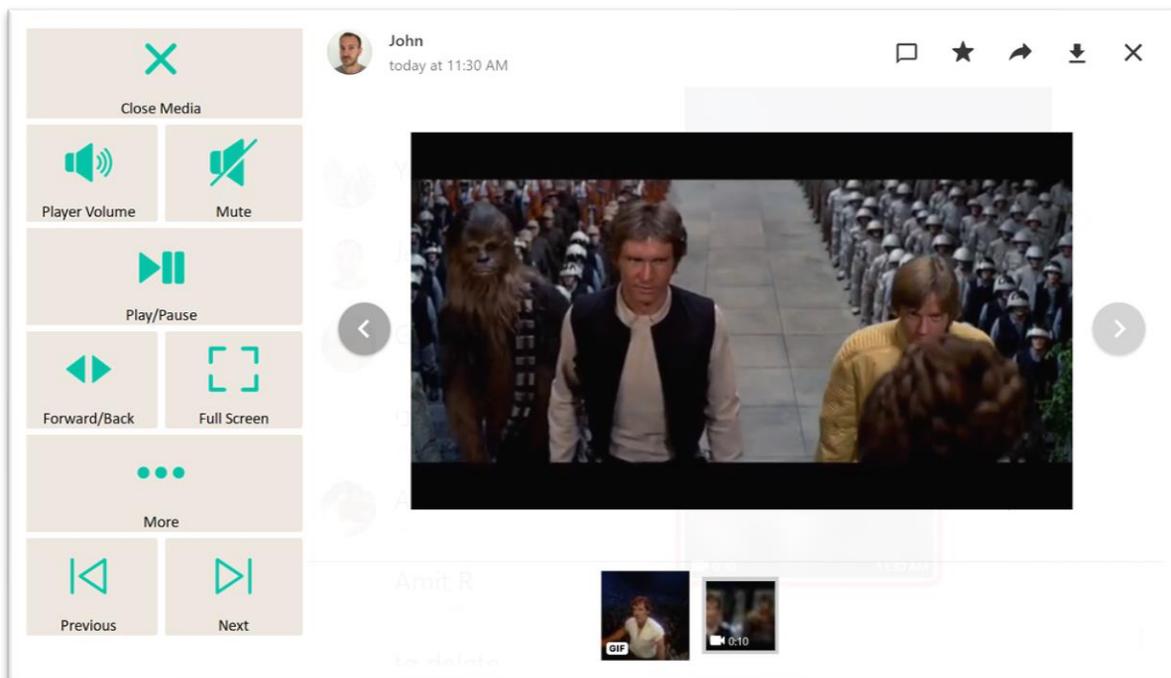
Menu

- **Back** – go to **Chats View**.
- **New Group** – create a new group chat and invite your contacts to join it.
- **Starred Messages** – WhatsApp allows you to **Star** messages that you want to be able to find again easily later. This is done when you are in **Messages View**. **Starred Messages** takes you to a list of all the messages you have previously starred.
- **Top Contact** – go back to the contact at the top of your chats after you have been scrolling or visited an old chat. Your **Top Contact** will be the most recently active chat, or you can keep important chats permanently at the top by going to **Chats View** => **Chat Options** => **Pin** chat.
- **Utilities** – **Recover** or reopen WhatsApp, **Block Touch** or **Allow Touch** access, close windows you do not need, close popup messages, zoom in or zoom out...
- **Options** – change the computer volume, use Auto-Read, toggle WhatsApp dark mode, toggle text enlargement and adjust text size, access the [Join-In Settings](#) app.
- **Exit** – exit Accessible WhatsApp.



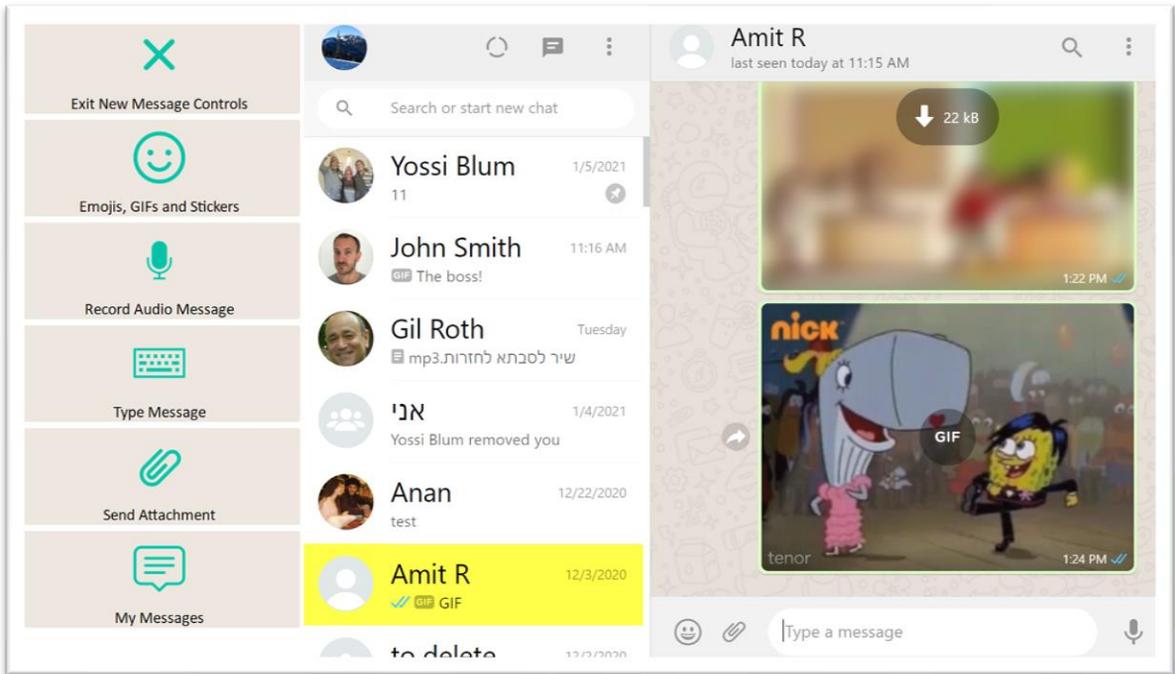
Messages View

- The currently **Selected Message** is shown with a red border frame. Many of the actions you can perform on this page relate specifically to whichever message is currently selected, so you should always note which one is highlighted. The **Selected Chat** is highlighted with a faint yellow background.
- **Exit Chat** – takes you back to **Chats View**.
- **Next / Previous Message** – move **Selected Message** border up or down by one.
- **Scroll Messages** – move the **Selected Message** border up or down by a page.
- **Message Interaction Buttons** – the buttons on this row respond dynamically according to the type of message that is selected and the actions that are available for it. The buttons you may see include **Open Image, Open Video, Play GIF, Play Audio, Follow Link**, and many more. When no special actions are available you just see a blank row like in the example above.
- **Send New Message** – open **Send Message Controls** and send a new message to this chat.
- **Reply** – open **Send Message Controls** and reply to the currently **Selected Message**.
- **Forward** – forward the **Selected Message** to any of your contacts.
- **Message Options** – access a range of additional actions that can be performed on the currently **Selected Message** or all the messages in this chat – **Star Message, Read Message, Translate Message, Delete Message, Message Info, Select Messages**, go to **Last Message**.



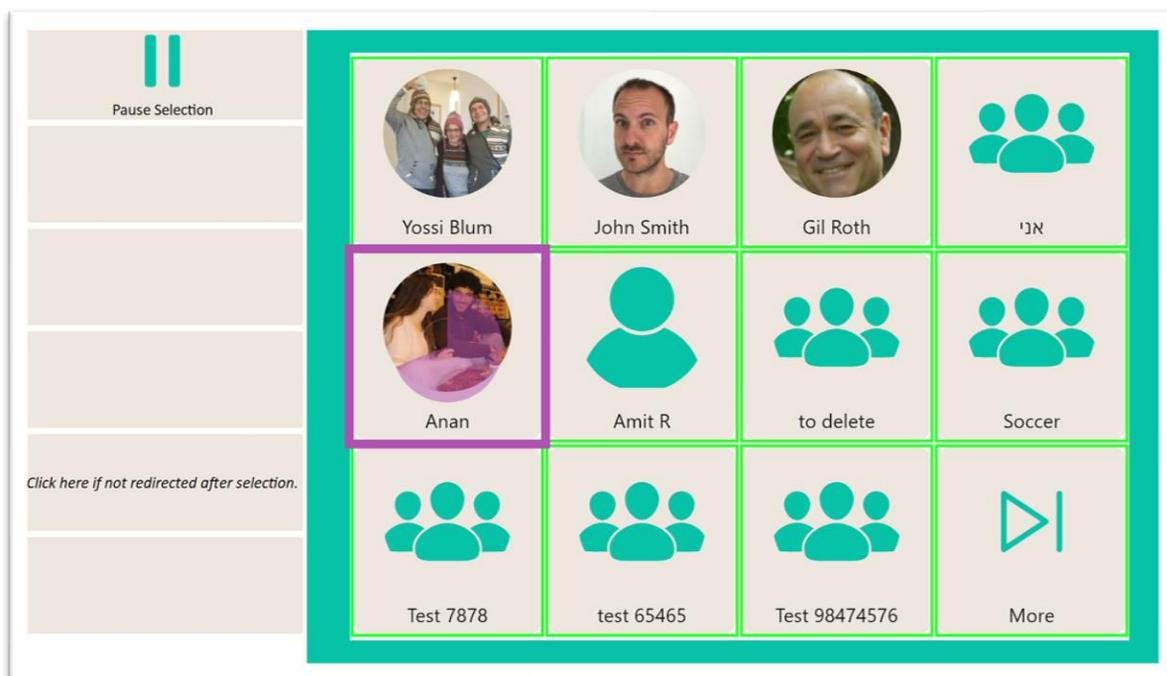
Video Player

- The videos and images in your messages can be opened and browsed as a gallery for each chat in WhatsApp. The image above shows an open video, and you will see a similar page with different buttons when it is an image.
- **Close Media** – close the image or video and go back to Messages View.
- **Play / Pause** – play or pause the current video.
- **Forward / Back** – go to a page allowing you to jump forward or backward in the video being played.
- **Player Volume** – go to a page with video volume controls.
- **Full Screen** – view your video at full size with Join-In [Full Screen Video Player](#).
- **Previous / Next** – browse the other media items in the history of this chat in gallery view.
- **More** – see any other actions that are available for this media item, such as **Star, Go to Message, Download, Forward, Reply, Message Details, Delete**.



Send Message Controls

- You can send a new message to the currently **Selected Chat** from either the **Chats View** or the **Messages View**. You will see a menu like the one shown here either if you are sending a new message or a reply to another message.
- **Emojis, GIFs and Sticker** – quickly access a huge range of fun icons and media provided in WhatsApp.
- **Record Audio Message** – use your device microphone to record and send sound.
- **Type Message** – open the Communicator 5 keyboard to type a message.
- **Send Attachment** – use a popup file dialogue to send **Photos and Videos** or a **Document** saved on your device, take and send a new picture with your device **Camera**, or share a **Contact** to pass on someone's details.
- **My Messages** – access your saved messages stored in Communicator 5.



Browse Contacts

- Clicking **Browse Contacts** in the **Chats View** opens a popup table to display all your chats, in order of how recently they have been active. You will be redirected to a menu toolbar to help you choose one based on your accessibility settings.
- The buttons you see depend on the **Selection Method** applied in the **Join-In Settings** app. Consult these training cards for full guidance on how to change your accessibility settings.